| **Project** | | | |
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| **Client:** | The Home Depot | **Date:** | 06/22/17, 3:30-4:00 CT |
| **Home Depot Attendees:** | John Thebault | **Puppet Attendees:** | Erica Sivak  Nick Walker |
| **Location:** | Conference Call | **Meeting Name** | Puppet / The Home Depot Weekly TAM sync |

| **Goals** | | | |
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| **Items** | **Forecast Date** | **Actual Date** | **Status** |
| Converting from HPSA OpsWare to Puppet | FY17 Q1 | 6/15/2017 | Complete |
| Upgrade from 2015.3.3 to 2016.4.3 | FY17 Q1 | TBD | In Progress |
| Switch from r10k mco to Code Manager | FY17 Q1 | TBD | In Progress |

| **Discussion Topics** | |
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| **Topic** | **Discussion** |
| [24952 - John Thebault - Long running puppet agent -t --debug --noop](https://puppetlabs.zendesk.com/agent/tickets/24952) | Troubleshooting is still in progress. There is a potential rebuild of all QA store kits on the horizon. This is not confirmed but worth noting. |
| OpsWare Conversion | OpsWare is officially shut down. The team is currently triaging issues reported by internal customers as the result of the shutdown.  Issue reporting and triage is better than it was last week. Progressing as expected. |
| Team Priorities | Now that the Opsware conversion is complete, the Home Depot wants to start switching his focus towards:   1. Support Issues 2. Upgrade to 2016.4.2 3. Config Management with Puppet 4. Cloud Management   Next Step: Looking at RPMs and managing with Puppet. This will be owned by the application teams who will be making changes to the code. |
| Upgrade Status (2016.4.2) | Production upgrade on hold until Opsware triage items are complete. Upgrade to 2016.4.2 is complete in Dev and QA. |
| Security Requirements | A security requirement from September 2015 has resurfaced. It involves re-iping the environment into a DMZ to lock things down even further. |
| Metrics | Currently using Pivotal Tracker for metrics planning.  Recent issue involved deploying a code change via an mco run. Puppet went out and installed across non-prod (2,300 nodes). John observed a substantial slowdown for 30 minutes or so. As a result, John had to go back and redeploy the the runs that didn’t complete. End result was batching into groups of 50.  Root caused the problem to the fact that there was no splay or batching.  Did examine the logs to pinpoint out of memory errors.  Nick Walker’s Recommendation: Install [pe\_metric\_curl\_cron\_jobs](https://github.com/npwalker/pe_metric_curl_cron_jobs) so that when issues like this arise it can be used to troubleshoot performance issues. It’ll allow for greping the metrics and the ability to pinpoint trends (i.e. average jRubies dropped). Can even feed this into Splunk (non-prod) of Rocana (prod). |
| Internal Customer Issue Triage | John to send a list of recurring issues. |
| Code Manager / File Sync | Code Manager internal conversation is still in process. The process to switch to Code Manager will take some time in terms of planning. |
| QBR | Erica to follow-up with Sean via email to determine dates for upcoming QBR. |

| **Risks Raised** | | | | |
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| None at this time. | | | | |

| **Support Tickets** | | |
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| **Ref #** | **Change** | **Status** |
| [24952](https://puppetlabs.zendesk.com/agent/tickets/24952) | Long running puppet agent -t --noop --debug | Open |

| **Jira Tickets** | | |
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| **Ref #** | **Change** | **Status** |
| [PDB-2487](https://tickets.puppetlabs.com/browse/PDB-2487) | Allow for a "resource-events-ttl" to reduce the number of days of events that are stored ([16899](https://puppetlabs.zendesk.com/agent/tickets/16899)) | Open |
| [ENTERPRISE-594](https://tickets.puppetlabs.com/browse/ENTERPRISE-594) | Compile Master Installs should not reach out to the internet for agent tarballs ([17472](https://puppetlabs.zendesk.com/agent/tickets/17472)) | Open |
| [SERVER-377](https://tickets.puppetlabs.com/browse/SERVER-377) | “puppetserver gem” command doesn’t work from behind a proxy server ([16979](https://puppetlabs.zendesk.com/agent/tickets/16979)) | Resolved |
| [PE-14397](https://tickets.puppetlabs.com/browse/PE-14397) | pe-orchestrator class is absent from the console classification after an upgrade from a monolithic installation ([17041](https://puppetlabs.zendesk.com/agent/tickets/17041)) | Closed |
| [FACT-1379](https://tickets.puppetlabs.com/browse/FACT-1379) | Facter returns incorrect MAC address for bonded interfaces ([17577](https://puppetlabs.zendesk.com/agent/tickets/17557)) - fixed in 2016.1.2 | Closed |
| [PUP-6099](https://tickets.puppetlabs.com/browse/PUP-6099) | Additional file and mount auto require - fixed in 2016.2 | Closed |